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FOR IMMEDIATE RELEASE

MSI Completes Installation of Best Western Premier Freeport Inn and Suites in Calgary

Phoenix, AZ — April 27, 2011 — MSI (Multi-Systems, Inc.) has completed the installation of WinPM and Place Point, two fully-integrated hotel technology property management and point-of-sale systems, in the new Calgary, Alberta Best Western Premier Freeport Inn and Suites, the first Best Western Premier in Canada.

“The grand opening of a first-class hotel was the dawning of a new era for me and for Best Western Premier in Canada,” declares Douglas Chan, General Manager. “In the past, MSI has upheld an impeccable reputation with Best Western. They have exceeded our needs with first-rate hotel technology and have kept their promise to serve us with diligence, patience and care.”

As an established PMS provider for Best Western International Hotels, MSI continues to redefine excellence and reinforce their commitment as a front-runner in the industry, providing world-class hotel technology and customer service rendered with kid gloves.

Rick Munson, MSI’s President and CEO states, “We’re unswerving in our quest to lead and serve by example; it’s a primary Guiding Principle of ours. Once more, MSI paves a new beginning with the magnificent Best Western Premier Freeport Inn and Suites, pairing up to assemble our finest for hotel management and guests alike.”

“We were pleased to roll out the red carpet for the occasion and partner with MSI in our grand opening,” Chan goes on to say. “Opening a new hotel can be a daunting task, but MSI knew how to smooth out the rough edges with their on-site training during implementation of the systems. If I had to do it over, MSI would still be the only way to go.”

The debutante Best Western Premier Freeport Inn and Suites couples sophistication and style with superior service and convenience in their new 97-room property, ideally situated just minutes from Calgary International Airport, Canada Olympic Park, and Calgary Zoo. Perfect for the tourist or business traveler, guest rooms and suites are 100% smoke-free and offer tasteful contemporary décor including: 42-inch flat-screen televisions, high-speed Internet access, and numerous other luxuries. Complimentary full breakfast and free airport shuttle service are also available. Guests may relax in the cocktail lounge or restaurant, and stay fit in the indoor, heated pool and fitness center.

Corporate amenities include a fully-equipped business center and meeting rooms that can accommodate up to 80 guests.

“Take a bow, Douglas Chan, and all of the staff,” Munson continues. “You have distinguished yourselves as hotel leaders in Canada with your pledge to excellence. We feel privileged to work alongside you, and we thank you for choosing MSI for your elite property. In this ceremonious occasion, congratulations are in order.

Regarding Multi-Systems, Inc. (MSI)

Serving the hospitality industry since 1990, MSI (Multi-Systems, Inc.) is a leading supplier of hotel technology and property management software solutions. With an installed customer base of over 5,800 hotels and resorts throughout North America, MSI is one of the largest privately-held providers of fully-integrated property management, sales and catering, marketing, point of sale, web booking, and centralized corporate services. MSI specializes in “total system solutions” for management companies and hotel chains by providing central reservation and property system integration. For more information on MSI, visit www.msisolutions.com

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